



The Event Hubs Our Privacy Policy

The type of information we collect

We receive, collect and store any information you enter on our website or provide us in any other way. We collect personally identifiable information (including name, postal address, telephone number and email); comments, feedback, product reviews, recommendations.

How we collect information

When you contact us through the 'contact' page on our website, as part of the process, we collect personal information you give us such as your name and email address. Your personal information will be used for getting in contact with you regarding your request for our services and for the purposes of marketing communications (the specific reasons stated here only).

Why we collect personal information

We collect such Personal Information for the following purposes:

- To provide our Services;
- To provide our Users with ongoing customer assistance
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

How we store, use, share and disclose our site visitors' personal information

Our website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How we communicate with our site visitors

We may contact you with regard to your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How our site visitors can withdraw their consent

If you don't want us to process your data anymore, please contact us at contactvicky@vicky-roberts.com

Updates to our Privacy Policy

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions about our Privacy Policy

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at contactvicky@vicky-roberts.com

Vicky Roberts Hotel Support Ltd, 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ |
VAT no: 424898360 | Company no: 14005747